

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: AAC - Ageing and Aged Care

Question No: 521

Topic: My Aged Care website

Hansard Page: Written

Senator Polley asked:

Please outline numbers of calls to the hotline, or enquiries on the My Aged Care web site relating to changes to residential care pricing.

Answer:

There is no data on the number of enquiries to My Aged Care relating specifically to changes to residential care pricing. There are a number of topic categories used for reporting call enquiries but for practical reasons these cannot cover every specific topic. Our provider, Healthdirect Australia, estimates the number of enquiries on the changes to residential care pricing to be small.